

# GENTLEBERG

AMSTERDAM

## Return form / Packing slip

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Order number	Order date	Shipment date

### Reason for return

Note the number\* of the return reason in the white box to the right behind the item you want to return.

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|--|--|
| 1. Too small   | 6. Incomplete/incorrect product information                        |
| 2. Too big   | 7. Unclear images on the website                                   |
| 3. Multiple sizes/variants ordered, to be able to choose | 8. I don't like it   |
| 4. Wrong product received                                | 9. Product is defective/damaged (explanation + location of damage) |
| 5. Quality insufficient                                  | .....  |
|  | .....  |
|  | .....  |

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Product(name)	Size	Quantity	Number of returns	Reason for return*

### Instructions for your return

1. Fill in this form and add it together with the item to the box/mailler.
2. Provide the return shipment with the enclosed pre-paid return label.
3. Find and drop off your return at the Courier Service Point.
4. Keep the shipping receipt well.
5. You will receive a confirmation by email from Gentleberg when your return has been processed.
6. The settlement of your return takes place within two weeks.

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